



SAGE MAS 90 SAGE MAS 200

ATC Sage MAS 90 and Sage MAS 200 Return Merchandise Authorization Training Class

9:00 am – 5:30 pm

Participants in this 1-day class will learn all the necessary steps for tracking and processing returns with the Return Merchandise Authorization (RMA) module. By attending, you will be on the fast track to managing your company's returns process with maximum efficiency and accuracy. **Prerequisite:** Prior attendance in the MAS 90 and MAS 200 Sales Order Processing and Introduction to MAS 90 and MAS 200 training classes or equivalent knowledge. Cost for this class is **\$395, which** includes a training manual for you to keep. **After the class you will be able to:**

- Set up the RMA module
- Receive returned items from customers
- Ship replacement items to customers
- Receive replacement items from vendors
- Track returned merchandise and analyze trends

Class Location: Business Technology Solutions, Inc.
1616 E. Millbrook Road
Suite 380
Raleigh, NC 27609
Phone: 919-781-2900 ext. 27 Fax: 919-781-8580



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Business Technology Solutions, Inc.

Cancellation & Rescheduling Policy

These policies have been put into place to ensure our customers receive the highest quality instruction. Since class size is limited, all cancellation/rescheduling deadlines will be strictly adhered to.

Cancellations

You may cancel a class without penalty by giving Business Technology Solutions notice at least 3 business days prior to the scheduled starting date of the class. If you cancel without at least 3 business days notice prior to the starting date of the class, you will be assessed a 100% cancellation fee.

Reschedules

You may reschedule a class without penalty by giving Business Technology Solutions notice at least 3 days prior to the scheduled starting date of the class. A limit of 1 reschedule per course is permitted.

No shows

If you do not attend a class and do not give notice, you will be assessed a 100% “no-show” fee.

Reimbursements

Business Technology Solutions reserves the right to cancel a class at any time. If that happens, we will refund the course fee(s) in full. Business Technology Solutions liability is limited to the course fee(s) only.